



## **Job Description for Field Service Engineer**

### **Overview**

Chess Dynamics is an established Leading Design & Manufacturing business, with several sites across the UK. Our product range is cutting-edge and services the surveillance and defense industries with products that aid specific client requirements - driving innovation is at the heart of everything we do.

The responsibility of a FSE is to provide support to our customers, ensuring the stable operation of our hardware & software products. These are separated into two sectors – Naval (Fire Control Systems & Naval Electro-Optical Surveillance Systems) and Land/Vehicle Systems. We currently require 2 FSEs, one in each of these areas.

### **Responsibilities**

- Offsite repairs to Chess products and systems
- Installation of new products at customer sites
- After sales support and servicing to customers
- Support Chess sales team in demos and trials for customers
- Technical info support for installation/commissioning documents
- Preparation of risk assessments and SSOW's for installation/commissioning activities

### **Experience & Qualifications**

- Previous experience within a similar position is essential, with hands-on electro-mechanical skills.
- Exposure with either the Royal Navy / Naval Systems or Army / Land / Vehicle surveillance systems.
- Electronics knowledge, with an understanding of control systems, radar, optical, Comms systems.
- Comfortable working at heights and in military environments (Land / Naval)
- Must be willing to travel worldwide within 24hrs notice, working extended hours when necessary
- Clean driving licence with class C1 is desirable
- Strong Customer relation/interpersonal skills with the ability to communicate technically at all levels

### **What's on Offer**

A competitive salary with benefits including 26 days Annual holiday (Plus Bank Holidays), Contributory Pension, Income Protection, Childcare Vouchers and a High-Street Discounts Scheme.

**If you are interested in applying for this position, please forward your CV and Covering Letter to [recruitment@chess-dynamics.com](mailto:recruitment@chess-dynamics.com)**